

EVENT-DRIVEN ENTERPRISE MANAGEMENT SYSTEM



iMX Invoicing

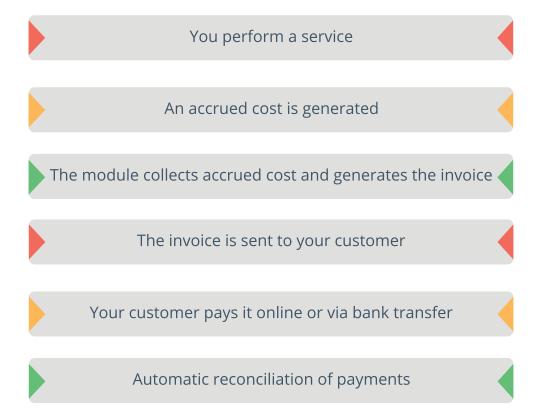


Invoicing Module

iMX provides a powerful and flexible module for handling the cost invoicing flow for your customers.

Besides the flexible management of Client/Debtor accounts, the invoicing module allows:

- Easy definition and customization of invoicing rules
- Calculations automation and control
- Management of commission payments to brokers, co-factors, providers, etc.
- Full and easy configuration of invoicing items, periodicity, type of compensation, statements, etc.
- Full integration with any other financial system





Invoicing Module Capabilities

Definition of charges and costs

- The module is delivered with all the standard charges and costs needed for covering all the situations where your customers are invoiced. Examples of standard costs include:
 - √ Cost for opening a case
 - √ Success fee upon receipt of a payment
 - √ Fees for searching debtor's contact information
 - ✓ Cost for sending the case to an external third party
 - ✓ Cost per document
 - ✓ Cost per dispute
 - ✓ Cost per limit decision/request
 - ✓ Interests
 - ✓ Etc.
- The module automatically calculates the VAT and taxes to be applied.
- Enables the management of international and intra-community VAT rules.
- The module is easy to customize to enable adding new costs, fees and commissions.
- Manual invoicing flow is also available.

Manual costs

The application also offers the capability to charge miscellaneous fees to your customers based on a pre-defined list of "manual" fees. These fees are then integrated in the compensation and grouping rules together with all of the automatic fees.



Multi-currency, Multi-company and Multi-country



The iMX solution is a multi-all solution. iMX manages multiple products in the same system, multiple companies (with complete data partitioning management), multi-currencies, multi-languages (iMX is available in more than 28 languages). All features are managed in one single database.

- Invoices for your customers can be in any currency.
- The set-up of invoicing rules can be defined for your company and its subsidiaries. It can be further refined per country and customer.
- The module supports country-specific legal requirements.
- The flexible displaying structure allows you to view invoices by customer or period.



Flexible Invoicing Level

The module provides the tools to invoice customers at different levels:

 From the customer account (a case where all the invoicing parameters are managed and to which all debtor cases are linked)

At this level the module gathers all the invoicing lines generated from all debtor cases attached to this customer account. Then a global invoice is generated and sent to the customer.

From debtor cases (where the debt is managed)

At this level the module gathers all invoicing lines for that debtor case only. Then a global invoice is generated and sent to the customer.



Here is a simple concrete example

The amount of a global invoice for customer A breaks down into:

Debtor Case 1 with invoice line 123: 25 euros composed of two invoicing items

- Case opening fee 10
- Success fee 15

Case 2 with invoice line 124: 30 euros composed of one invoicing item

Case opening fee 30

Then the global invoice at customer account level is for a total amount of 55 euros.



Other Capabilities

Compensations

iMX invoicing module provides an intuitive system for managing compensations when generating invoices. The system performs the analysis of the credit and debit invoicing items and an automatic compensation is made before sending the invoice.

There are 3 compensation models available:

- No compensation
- The total amount of credit is compensated with the total amount of debit at global invoice level.
- The total of the credits generated in one account/case is compensated by the total of the debits in the same account/case.

Grouping

To provide the possibility to invoice the credit and debit items separately, depending on their business context, the system allows their grouping. The advantages of grouping invoicing items are:

- Different schedule per group
- Compensation mode within a group
- Dedicated invoice layout for a group

Automatic management of credit notes and provisions

The users can manually cancel an invoice. The module automatically generates a credit note, containing all of the invoicing lines previously included in the cancelled invoice, amounting to the total value of the canceled invoice.

A provision is a regular payment received in advance by the customer for covering some of the future fees like for taking legal actions. The module covers the entire process of creation, validation, edition and reimbursement of provisions.

The module comes with a fully integrated system for managing credit notes and provisions. All of these elements are taken into account in the compensation of invoices before they are sent.

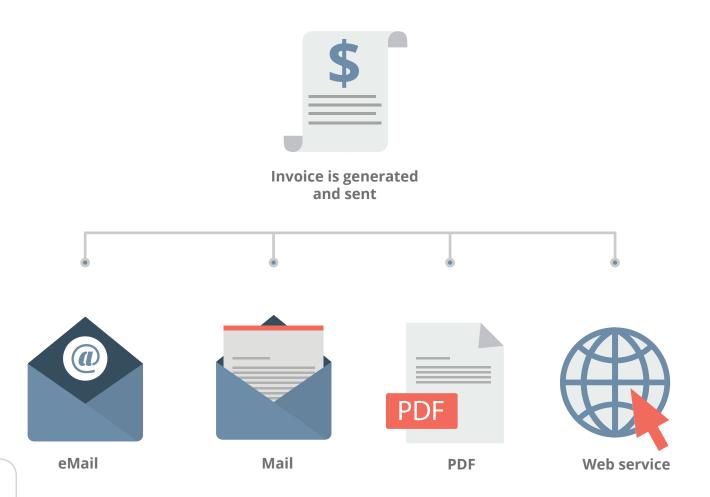


Scheduling of invoices

- Invoices can be sent according to a scheduled time or upon events (business situation).
- Your customers can be notified via email or SMS.
- You can generate an account statement providing your customer with an overview and send it via mail or email.

Communication

- The module natively contains all the necessary components for sending the invoice via mail or email in PDF format.
- The format of the document is totally flexible, supports branding, white labelling, etc.
- The invoice can be reprinted or sent again at any time with a single click.
- The module sends automatic unpaid invoice reminders to your customers.

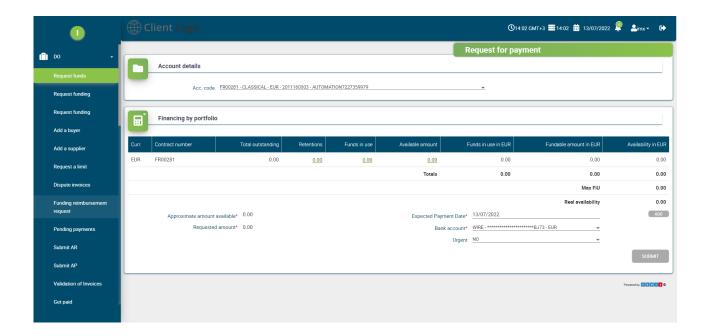




Online Management and Payment

- iMX provides your customers with access to a web portal to view and manage their accounts.
- The module offers your customers the option to pay their invoices online.

Your customers can instantly access their accounts at any time through the iMX web based module:





Other Capabilities of the Module

Payback

• Whenever a payback to the customer is to be executed, the invoicing module calculates the amount and triggers the actual money flow.

Cost invoice payment

- In addition to the compensations, iMX supports any payment method for the application of incoming payments on the global cost invoices.
- This payment application can be automatic (based on the electronic bank statement integration process), or manual for complex payments that cannot be matched by the system.
- iMX provides all transactions to handle short payments, overpayments and payment balances that are kept for later applications.

In short, the invoicing module of iMX is an all-in-one module to support all of your revenue generation and collection.



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